



P O Box 33611  
Lusaka

Tel: 260 211 221355/227989  
Fax: 260 211 238181

### ADDENDUM NO.1

#### ADDENDUM NO.1 – ZNCB/RFP/IT/16/2022 UPGRADE OF THE 3D SECURE FROM 3D SECURE V1 TO V2 FOR THE ZAMBIA NATIONAL COMMERCIAL BANK PLC

Reference is made to the above captioned tender.

Kindly be informed as follows:

NO	QUERY FROM PROSPECTIVE BIDDER	ZANACO RESPONSE
1.	The tender document doesn't have a price schedule format, kindly advise	Vendor to use their format on commercials
2.	The general terms and conditions document within the proposal refers to appendices A, B & C which aren't available	Kindly ignore the general terms and conditions in the document as the updated terms and conditions will be shared with the responsive vendor.
3.	On the PACRA details of shareholders, we are not registered in Zambia but we have an equivalent of the same from the US. I hope this will suffice.	Please share the equivalent
4.	Is the bank in a position to consider extending the submission deadline date by at least one week to enable us provide all the requirements without a lot of pressure?	Unfortunately, the extension cannot be granted due to the urgency of the tender

Please note that all other details pertaining to this RFP remain unchanged.

Mundia Siyauya  
ACTING HEAD-SUPPLY CHAIN MANAGEMENT