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15th September, 2022

ADDENDUM NO.1

ZNCB/RFP/P&F/27/2022: SUPPLY, MAINTENANCE, SERVICING AND REPAIR OF AIRCONDITIONING UNITS INCLUDING SPARE PARTS ON FRAMEWORK AGREEMENT FOR A PERIOD OF TWO YEARS AT VARIOUS BRANCHES AND ATM SITES FOR THE ZAMBIA NATIONAL COMMERCIAL BANK PLC

Reference is made to the above captioned request.

Kindly be informed as follows:

NO	QUERY FROM PROSPECTIVE BIDDER	ZANACO RESPONSE
1.	Kindly clarify, under Kasama branch In the tender document there is 1No air con while Kasama have a total number of 18No air con'	Vendors to quote for 18.
2.	Under Kitwe Industrial In the tender document there is 11No air con's while the branch has 14No air cons	Please note that this has been Updated to 15
3.	There was a request to provide manufacturers authorization for LG air conditioning units and in Zambia its only Radian Stores who are authorized distributors, can other vendors get authority letters from Radian?	Vendor to provide proof of authorization for the required brand.
4	Under methodology, there is a request to provide methodology as per attached terms of reference but there is no attachment, please clarify	Vendor to provide general methodology of how the repair and maintenance of air conditioning units will be undertaken Countrywide
5	In the tender document, it was stated that the award of contract will be based on vendor meeting all requirements for all lots, please clarify	As per bid document which captions a range from Preliminary, Technical and commercial

		requirements. Vendors are urged to study the criteria in the bid document
6	Please be advised that the scope of works on current service contract is Servicing & repairing including spare parts and excluding compressors. The reason was the cost of compressors are very high, so to cover the cost of compressors will increase the tender cost at very high. However, the compressors won't fail often like other spare parts, compressors failure might occur 7+ years. So, by that time the machine will reach it's end of life. Please advise if you still need to proceed like that.	Price as provided in the Lots and per Bill
7	We further request for extension of the closing date to allow us adequately prepare the tender documents.	The closing date of tender has been extended to Friday, 23 rd September, 2022 at 15:00 hrs.

Please note that all the other details pertaining to the tender remain unchanged.

Regards,



Mundia Siyauya

ACTING HEAD SUPPLY CHAIN MANAGEMENT